

Changes coming to ftp servers and sending documentation to IBM

Changes are effective August 31, 2022.



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There are some important changes coming to IBM ftp servers that are used to upload IBM Z documentation. Effective August 31, 2022, plain unsecured ftp to the testcase and ecurep /toibm/* directory will no longer be allowed. In addition, the use of ID “anonymous” and any password will no longer be accepted for authentication. The details are can be found here: <https://www.ibm.com/support/pages/node/6540304>

It is recommended that all IBM Z customers have secure transport protocols in place such as HTTPS, FTPS, or SFTP before August 31, 2022. There are details on how to send data on the “IBM Support – Enhanced Customer Data Repository (ECuRep)” site, including hostnames for your preferred protocol:

<https://www.ibm.com/support/pages/node/739401>

An IBM Support File Transfer ID and password (token) will also be required to upload or download documentation from the /toibm or /fromibm directories. Anonymous and any password will no longer be accepted. You can obtain an IBM Support File Transfer ID here: <https://www.secure.ecurep.ibm.com/transfersids/>

Please be prepared and update any existing JCL, jobs or tools including Problem Documentation Upload Utility (PDUU) and z/OSMF to use secure protocols and the new IBM Support File Transfer ID and password (token) instead of anonymous.

Frequently Asked Questions about the changes are documented here:

<https://www.ibm.com/support/pages/faqs-about-gdpr-related-changes-ecurep-and-testcase-ftp-file-uploads>

About the author

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